

## NNDC MOOD OUTCOMES SYSTEM 2020 MAINTENANCE AND DEVELOPMENT

Altarum oversees development and maintenance of the NNDC Mood Outcomes System (NNDC Registry). The following provides information relative to system maintenance cycles and enhancements.

If you have any questions regarding system maintenance and development, please contact the NNDC Mood Outcomes Helpdesk at [MoodOutcomesPCC@Altarum.org](mailto:MoodOutcomesPCC@Altarum.org) or 734-302-5696.

### Monthly Maintenance

System maintenance is conducted monthly to ensure optimal system performance. When maintenance is performed, the system is taken offline and will not be available for clinic use. Scheduled downtime will be outside of clinic hours. An email will be distributed to system administrators prior to the downtime. The table below lists the planned maintenance periods.

Month	Date	Downtime (Eastern Time)*
January	2 <sup>nd</sup>	After 8:00 PM
February	3 <sup>rd</sup>	After 8:00 PM
March	2 <sup>nd</sup>	After 8:00 PM
April	1 <sup>st</sup>	After 8:00 PM
May	1 <sup>st</sup>	After 8:00 PM
June	1 <sup>st</sup>	After 8:00 PM
July	1 <sup>st</sup>	After 8:00 PM
August	3 <sup>rd</sup>	After 8:00 PM
September	1 <sup>st</sup>	After 8:00 PM
October	1 <sup>st</sup>	After 8:00 PM
November	2 <sup>nd</sup>	After 8:00 PM
December	1 <sup>st</sup>	After 8:00 PM

*\*Time subject to change due to the location of the clinics using the system.*

### System Enhancements

System enhancements are typically triggered by user feedback. If there is a system feature that you would like enhanced, or a new feature you would like added, please contact the NNDC Mood Outcomes Helpdesk. The proposed system enhancement will be vetted through the NNDC Registry’s leadership to determine feasibility.

If a new feature is to be implemented, release notes will be distributed to users prior to the system release. New features may be released during a maintenance cycle.